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#### **NEWSLETTER CO-EDITORS**

Matthew Kennedy, AIA, ACHA Raven Hardin, Association Manager

## The Most Coveted Credential in Healthcare Architecture

In honor of the American College of Healthcare Architect's (ACHA) 20th Anniversary, ACHA is reducing the application fee from \$400 to \$200 until April 1, 2020; amounting to a 50% reduction from the standard pricing until ANNIVERSARY April 1. As part of this initiative, you have





the chance to join the 2020 class of Board Certified healthcare architects.

ACHA is the only professional certification for healthcare architects recognized by the AIA and ASHE.

Do you or a colleague need more time and experience to become eligible? For 2020, the Candidate fee is \$20 for architects interested in Board Certification but need up to 5 years to achieve all eligibility requirements. Sign up to be a Candidate.

#### **Certification Eligibility Pathways**

#### Pathway 1: Candidate Program

Do you not yet meet all the exam eligibility requirements? No problem! Be a part of the Candidate Program. No portfolio or exam application required. You will receive periodic updates on the College, exam reminders, and special invitations to ACHA-only events. Remain a Candidate for up to 5 years for \$25/year (only \$20 in 2020). For all details or to sign-up as a Candidate, click here.

#### Pathway 2: Direct

Do you meet all the exam eligibility requirements? Submit a complete Portfolio and exam application. If you meet all the eligibility requirements, you do not need to become a Candidate prior to submitting the portfolio materials and exam application. You will have up to 5 years to pass the exam before resubmitting a complete portfolio package is required.

### The Most Coveted Credential in Healthcare Architecture

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#### 2020 Exam Fee & Important Dates:

Portfolio Package & Exam Application Regular Deadline: April 1
 February 2 – April 1, 2020: \$200.

\*In 2021, application and examination fees will return to \$400. We encourage you to take advantage of this 50% price reduction.

We encourage all certificate holders to celebrate with the College by sharing this information with colleagues so that they can take advantage of this once in a lifetime benefit!

Visit www.Healtharchitects.org.

# The Mark of an Elite Professional

In honor of ACHA's 20th Anniversary, we interviewed a few certificants to obtain their perspective on why they believe ACHA certification is an indispensable credential, networking tool and more!







"Establish yourself as a knowledge leader in a crowded field, which helps both in terms of personal opportunities and professional acknowledgement."

Mathew Grant, AIA, ACHA Healthcare Market Leader AECOM Columbus, OH



"ACHA certification gives the qualification so others in the industry recognize you as the highest quality healthcare designer or planner."

Sheila F. Cahnman, FAIA, FACHA President JumpGarden Consulting LLC Wilmette, IL

### President's Message



Vince Avallone, 2020 Board President

### The Year of Engagement

As we commence our 20th year, the College has focused our attention around a strategic theme: The Year of Engagement. That theme sums up and aligns with our goals of 1) active engagement, 2) nurture alliances and 3) polish processes.

We are engaging at a certificate holder level with the focused launching of **ACHA Testimonials** and **Key Member Profiles**. The talent and skills of our Board Certified healthcare architects is the core of who we are as an organization. We celebrate all our certificate holders and their dedication to the profession as we collectively set the bar for healthcare design. We invite certificate holders and candidates to engage with peers and clients by sharing your story of how ACHA continues to make a difference.

We are engaging with social media more than ever before. Our COC and Kellen Communications team is geared up to increase our awareness and digital presence. We invite you to check ACHA's **Twitter** and **LinkedIn** pages and engage in the conversation. Help us get the message out

about ACHA and support your fellow certificate holders by reposting. ACHA is picking up the pace in digital networking.

We continue to deepen engagement at volunteer leadership level. ACHA and our three sister organizations, AAH, AAH Foundation and FGI are working together in solidifying our roles in healthcare architecture since the Four Pillars inception three years ago. The College continues to support and nurture our relationship with ASHE and Health Facilities Management magazine. Many ACHA certificate holders are proud HFM contributors.

Keep an eye out on our recently reorganized Continuing Competence (Education) Committee. With AAH focusing on educational offerings for the Four Pillars, ACHA is reimagining how we continue to meet our mission through continued competence requirements.

As you can see, there are so many ways ACHA is engaging. Join us; engage, connect and spread the word. We are here to advance healthcare design and expertise for 20 more years.

Vince Avallone, AIA, ACHA 2020 ACHA President



"ACHA certification has led to my inclusion in increased marketing material and proposals, especially towards clients who recognize the value of the credential."

Julie Piper, AIA, ACHA
Project Architect
Moody Nolan
Lewis Center, OH



"I believe having an ACHA certification gives us a higher, more distinguished level of credentials with existing clients as well as a differentiator when presenting to new clients and businesses."

Thai Dinh, AIA, ACHA
Principal
Mascari Warner Dinh Architects
San Diego, CA



### Surviving to Thriving in Healthcare:

Resiliency Re-Imagined

**Summer Leadership Summit 2020** 

### Summer Leadership Summit July 24-26, 2020 Radisson Blu Aqua Hotel, Chicago, IL

What strategies and programs is the Healthcare industry employing to move from surviving to thriving? How are they being resilient to the changing healthcare delivery and business models they are facing?

For leaders and caregivers, changes from community pressures to regulations and CMS requirements come daily; changing paradigms about what constitutes health and healthcare today. Even the environment (built and natural) can be a source of stress. Is the healthcare industry being forced to hunker down, or can it adapt to thrive in the face of change?

There are a variety of programs/initiatives to move forward from surviving to thriving. The goal for attendees is to understand the pressures that their clients are facing and what they are doing to overcome them. Facing such variable challenges requires resiliency; the adaptability and willingness to embrace the positive possibilities brought about by change. Join us for an exploration of the many facets of resiliency, from helping staff to bounce back from stress, to changing care models, to creating infrastructure to withstand man-made and natural disasters. For leaders and caregivers, changes from community pressures to regulations and CMS requirements come daily. Healthcare organizations face changing paradigms about what constitutes 'community health' and healthcare today.

#### Resiliency issues to consider:

- 1. Staffing: Retention/recruitment/training What are the key challenges are healthcare organizations facing today around burnout and its impacts on quality care?
- 2. Partnership: Creating alliances with those who share values, goals and purpose, and can advance the work. Deep dive into business plans and key alliances for successful organizations. How can resources be leveraged?

- **3. Models of care:** Resiliency in the physical environment to the changing HC delivery models
- 4. Resilience and mental health: Resilience can help protect from various mental health conditions, such as depression and anxiety. What is design's role in reducing the stress that can contribute to these conditions for patients, family members and staff?
- 5. Resilience engineering: Resilience engineering is a new approach that strives to identify and correctly value behaviors and resources that contribute to a system's ability to respond to the unexpected. What strategies are being adopted to increase agility in responding to challenges?
- 6. Disasters: Measuring the capacity of a healthcare organization to recover from disruptive events and return to a prior state. This applies to facilities, redundancies, reliabilities, processes, management, and economics. Hospitals play such a critical role for recovery from extreme weather, terrorist attacks, or other disruptions, that they too must have resiliency planning and strategies to reduce the risk of downtime and loss of life.
- 7. Security: Developing plans for threats (physical and electronic). How can a design team partner with healthcare systems to implement security measures without creating a perception of the environment as being unsafe?
- **8. Financing/Economics:** Resilience in business operations with lower margins and reimbursements

The Architecture + Health Educators Summit will take place on July 23, 2020.

Registration coming soon!

## SLS Next Generation Scholarship

The AIA Academy of Architecture for Health and the American College of Healthcare Architects will sponsor up to three emerging professionals seeking licensure to attend the 2020 Summer Leadership Summit.

Each selected recipient will receive up to a \$1,000 reimbursement to cover air travel, hotel room costs, and incidentals. Registration fees for the summit and tour will be complimentary.

Scholarship candidates electronically submit application materials.

Click here for more details.

Application deadline: Monday, April 13 at 5:00 p.m. Eastern.

# Surviving to Thriving in Healthcare:

Resiliency Re-Imagined



Summer Leadership Summit 2020





The America Institute of Architects

Architecture for Health an Ala Knowledge Community





"The College challenges you to maintain the highest level of education during your course of credentialing," and allows professionals to learn aspects of the profession that are complex and intricate beyond what is seen in "everyday practice.""

Rebecca Lewis, FAIA, FACHA Principal DSGW Architects Duluth, MN



"ACHA certification is the pinnacle of achievement for a healthcare architect and is recognized by the industry as such."

Aaron Shepard, AIA, ACHA Principal, Project Management HED Chicago, IL

### A 20th Anniversary Call to Action

The New Year ushers in a time for renewed personal values and commitments - it can also usher in renewed values and commitments on a professional level too. During the 20th Anniversary celebration of the establishment of the American College of Architects this year, your professional commitment can include a response to our Call to Action today to serve on an ACHA Committee in 2020.

"Coming together is a beginning. Keeping together is progress. Working together is success." Henry Ford

As each certificant holder knows the fundamental mission of the ACHA is to distinguish healthcare architects through certification, experience, and the application of rigorous standards. This 20-year road of development and growth has led to the many achievements we enjoy today as certificant holders. However, the ACHA is not a static entity, it grows and changes as the needs of its certificant holders grow and change according to industry dynamics. To keep up with the changes required of us as an organization, we need to hear your voice on what is relevant, what is critical to your profession - active involvement on an ACHA committee can help us achieve that.

At an organizational level, working together on an ACHA committee can give us the structure to enable change for success. Committee activity can help us to pool our knowledge and experience in an effective fashion for sharing with others, improving our communication with one another outside the realm of project commitments and demands, and can give us common voice in the representation of mutual interests within our industry and with partner organizations of common vision.

On an individual-level, these committees allow certificants to broaden their exposure to the collective field, and provide an avenue to contribute certificant skills (you did not get to where you are without skills) to reach a shared goal and to firm up your network of colleagues and associates in the industry who share the same passion you displayed in becoming a certificant holder.

These committees have differing missions but common purpose, including:

#### **Certification Committee:**

The Certification Committee reviews and maintains the application and portfolio process to ensure relevance to the industry. The committee also reviews and approves the applications and portfolios for examination eligibility.





Experienced, Certified, Preferred





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### A 20th Anniversary Call to Action

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#### **Communication and Outreach Committee:**

The mission of the Communication and Outreach committee is to increase awareness and presence of the College through media and personal outreach. The COC actively pursues interaction with certificants, healthcare agencies, providers, architects and contractors through communication on up-to-date trends with eVoice, college activities with the Quarterly, education and mentorship as well as brand development and marketing.

#### **Continuing Competence Committee:**

The mission of the Continuing Competence Committee (formerly Education) is to identify for our certificants a high level of educational content relevant to ACHA certification and recertification, and to assist in defining standards for lifelong professional development of ACHA certificants. The committee will determine how to evaluate continuing competence and minimum recertification requirements as well as identifying and evaluating available resources for maintaining certification.

#### **Examination Committee:**

The Examination Committee assists in the development of the ACHA examination to ensure that the examination is professionally sound and legally defensible. The committee oversees that all examination questions refer to the detailed content outline and can be referenced appropriately. The committee meets regularly to write new examination questions and review the current examination to ensure accurateness.

These committees are successful because they have people of purpose and commitment. You have already committed to the value of your ACHA certification, so now let your voice be heard by joining one of the above committee's today and share the unique experiences you have while keeping the ACHA organization strong and vital for another 20 years on that roadway of success!

Make your professional commitment today by going online at **www.healtharchitects.org** and fill-out the "Show of Interest Form" to join a Committee and let your voice be heard today!

## ACHA Updates Bylaws

A comprehensive update to the College's Bylaws was completed and approved in December 2019.

Thanks to each of you who participated in the important work of the College's governance.

Please follow this **link** to the full Bylaws document.



"The value of ACHA board certification is that it allows clients to see that individuals have been thoroughly vetted by industry leading professionals. Certification signifies reliability, experience, and excellence in the practice of healthcare architecture"

Peter Bardwell, FAIA, FACHA Principal BARDWELL+associates, LLC Columbus. OH

## ACHA Certificant Spotlight: Deb Antes, AIA, ACHA

### How did you first get started in healthcare architecture?

I first got involved in healthcare architecture when I started working at HLM Design in Chicago in 1996. The former Hansen Lind Meyer was a powerhouse in healthcare architecture and I had remembered the company from the time I was in high school. I started working with mentors Sheila Cahnman and Elizabeth Rack (both ACHA members) and started learning the basics of healthcare planning.

## What motivates and excites you about healthcare architecture, planning and design?

Science and medicine are evolving at a rapid pace and changing the way healthcare is delivered to the patient. I find new cutting edge technology to be particularly exciting because it affects how a room or a suite might be designed. I love that I am always learning something new. We recently completed an 8,000 square foot, state-of-the-art Cellular Therapy Facility that will house our stem cell transplant program. We spent hours discussing and refining the pressure relationships between the rooms with our infection control group and mechanical engineers to ensure that there would be no contamination risk. I find the complexity of the projects to be very challenging and rewarding.

# Which of healthcare's megatrends will have the greatest impact on your practice? Why?

Having moved to the Owner's side a number of years ago, the University of Chicago Medicine is very focused on forming partnerships and transforming into a health system. Through acquisitions of local failing hospitals, joint venture partnerships and increasing the number of off-site



Deb Antes, AIA, ACHA University of Chicago Medicine

ambulatory clinics, the goal is to increase the number of covered lives and increase revenue. As an architect, this has meant the prospect of more new buildings off campus as well as more flexible leased space that can adapt to different service lines.

## What's Your Story?

We want to hear about your journey in healthcare architecture!

Award ACHA certificants the opportunity to learn more about your background and ideas that you have on healthcare architecture.

Complete this **brief form** for your chance to be featured in the ACHA Quarterly.





ACHA is proud to be among those ASHE recommends for certification in the industry!

# ASHE RECOMMENDS A CERTIFIED TEAM











**FACILITY MANAGERS** 

**ARCHITECTS** 

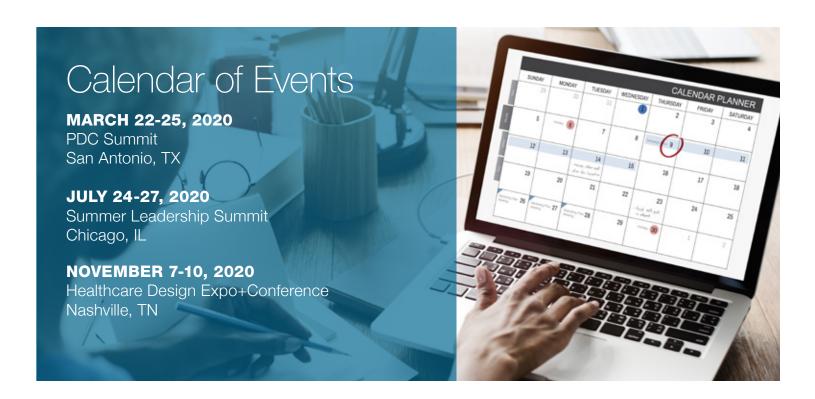
**CONTRACTORS** 

**LABORERS** 

Healthcare facilities are complex and require specialized knowledge to design, build and operate. ASHE recommends the entire team be certified in the healthcare field.

ashe.org/certifications





#### THE ACHA VISION

» Transforming healthcare through better built environments

#### THE ACHA MISSION

» To distinguish healthcare architects through certification, experience, and rigorous standards

#### THE ACHA EXISTS

» To enhance the performance of the practice of healthcare architecture through its certification, continuing education and other programs

### THE ACHA PROVIDES CERTIFICANTS

» The distinguishing credentials of a specialized healthcare architect to clients, prospective clients and other architects as well as advanced continuing education

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EXAMINATION COMMITTEE Deb Smith, AIA, ACHA

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The ACHA is a 501(c)(3) not-for-profit organization.



## RSVP for an Upcoming Exam Prep Seminar

#### **PDC Summit**

**ACHA Exam Prep Seminar at PDC in San Antonio** 

Sunday, March 22, 2020 9:00 – 10:30 a.m.

Click here to RSVP no later than March 16.